



BABU JAGJIVAN RAM GOVERNMENT DEGREE COLLEGE

Narayanaguda, Hyderabad



STUDENT SATISFACTION SURVEY 2018 – 2019
A REPORT

Feedback Analysis Committee

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**B. J. R. Government Degree College
Narayanaguda, Hyderabad**

**INSTITUTIONAL FEEDBACK FORM 2018 – 19
(CONSOLIDATED)**

A=Very Good; B=Good; C=Satisfactory; D=Unsatisfactory

No. of students: 200

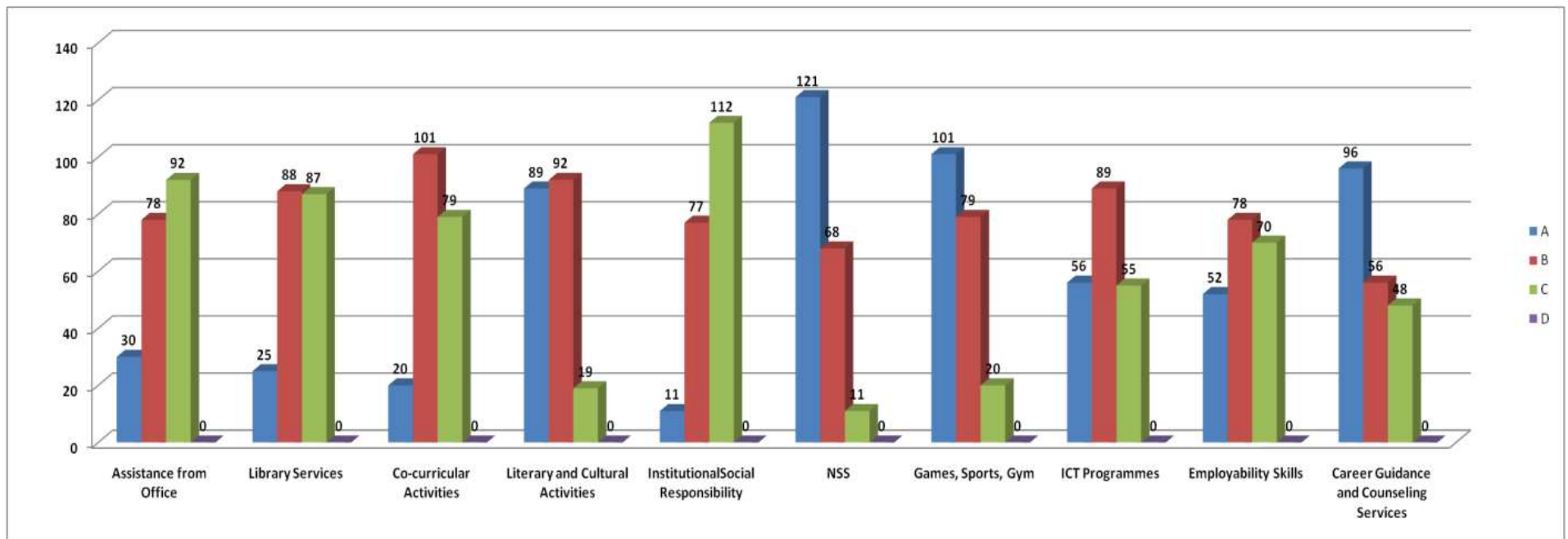
Parameters	A	B	C	D
Assistance from Office	30	78	92	0
Library Services	25	88	87	0
Co-curricular Activities	20	101	79	0
Literary and Cultural Activities	89	92	19	0
Institutional Social Responsibility	11	77	112	0
NSS	121	68	11	0
Games, Sports, Gym	101	79	20	0
ICT Programmes	56	89	55	0
Employability Skills	52	78	70	0
Career Guidance and Counseling Services	96	56	48	0

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CONSOLIDATED STUDENT FEEDBACK ANALYSIS (2018 – 19)

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The quality of the activities organized by the college depends on certain identified parameters namely assistance from office, library services, co-curricular activities, literary & cultural activities, internal social responsibility cell, NSS, games, sports & Gym, ICT programmes, employability skills, career guidance & counseling services respectively.

During the academic year 2018-19, 30 students have expressed that the assistance from office is very good and the remaining 170 students have expressed the service is good and satisfactory. No student has expressed any dissatisfaction with this parameter. Though the problem of limited man power still persists, the office has made great efforts to serve the student community satisfactorily.

Out of the 200 students who were administered the feedback forms, 25 students have opined that the library services are above the mark. The remaining 175 students are quite satisfied with the services of library and have come up with no issues. Compared with previous two academic years, the satisfaction percentage has increased considerably. This is because of the improved facilities and services offered by the library which has recently been digitalized. The college library has a total corpus of 22639 books and subscribes to 10 Competitive Books; 08 Journals and 06 newspapers, that is, 02 Telugu, 03 English and 01 Urdu. The college is also a member of **N-List**, through which the students and staff are able to access 11 E-Journal Websites containing 3828 e-Journals and 10 E-book Websites containing 80409 E-Books. The college plans to improve the library facilities even further.

In connection with the co-curricular activities organized by the college, this year, the students show more satisfaction. One of the most important activities in the Department of Higher Education of the state is JIGNASA, the State Level Competitions of Students' Study Projects, promoted and sponsored by the Commissionerate of Collegiate Education, Telangana State. Not only do the students get the opportunity to learn valuable research skills, but they also inculcate the spirit of inquiry which helps to promote research culture among them. This year, that is, 2018-19, 07 Student Study Projects were selected at the Cluster Level and sent to the State Level, viz. Telugu, Botany, Zoology, Physics, Chemistry, Computer Science, and Public

Administration. 04 projects won prizes at the State Level: The Departments of Public Administration and Computer Science secured the I Prize, while the Department of Botany secured the II Prize. The Department of Chemistry won the Commendable Prize.

The performance of staff and students in the TSAT online live presentation classes, organized by the Commissionerate of Collegiate Education, is highly commendable. 04 teachers and 05 students have made 13 presentations in all, during 2018-19. This performance has greatly motivated the students to excel in co-curricular activities. With these encouraging results, the IQAC will ensure that more co-curricular activities are introduced in the next academic year.

The literary and cultural activities organized by the college have received a very good response as more than 80% of students have expressed their satisfaction. These activities are to be continued in the same manner for the next academic year. A special mention must be made of the achievements of the college in YUVATARANGAM, the annual state-wide competitions in Literary and Cultural events, as well as games and sports, organized by the Commissionerate of Collegiate Education, Telangana State, which has encouraged the students to take a keen interest in extra-curricular activities. The college won one prize each at State Level and Cluster Level.

More than 90% of students expressed their satisfaction with the Institutional Social Responsibility Cell. A number of programmes were conducted during the year addressing issues like gender equity, environmental consciousness, anti-ragging, women's health and hygiene, etc. Some of the most significant of them are the Awareness Programme on Anti-Ragging by the Internal Complaints Committee (ICC) and Anti-Ragging Committee, the Awareness programme on 'Eve-Teasing' in association with SHE Teams, Lets Run for Vr1 in association with SHE Teams, etc. Other important activities include those conducted by the Eco club like 'Save Earth - Plastic Free Campus,' 'Best out of Waste Programme,' training programme on Organic Composting, and Reuse of Plastic Bottles and E-waste for growing plants. The IQAC has decided to focus more on increasing the awareness of social responsibility among the students during the next academic year.

The NSS activities organized by the college seem quite good as more than 80% of students have given their positive response. The N.S.S. volunteers have distinguished themselves in various community service activities throughout the year, like the Harithaharam programme, the International Youth Seminar on "Leadership and Intensive Meditation," Blood Donation Camps, "Swachatha Hi Seva" programme, a Meditation-based Self Development programme Programme on Role of Youth in Rural Development, the One-day National Youth camp on the

occasion of “Vivek Utsav,” participation in the “National Youth Parliament” at Osmania University, etc. These activities are to be continued in the same manner for the next academic year.

Activities regarding games, sports and gym organized by the college show a good level of satisfaction as more than 80% of students have given their positive response. Though the college lacks a playground, arrangements are being made to ensure that the students are able to make use of alternate venues like the Osmania University stadium and playgrounds. This year, the students of the college secured two Gold Medals at State Level and two Silver Medals in YUVATARANGAM. Efforts are being made to improve the existing facilities, while these activities should be continued in the same manner for the next academic year.

The ICT activities organized by the college are quite good as more than 75% of students have given their positive response. The college has a very good practice called the OPEN LABORATORY, which enables the students and staff to make use of the computer lab. Since most of the students come from disadvantaged backgrounds, this practice provides them with access to computer facilities and helps them in inculcating technical and computer skills. The IQAC plans to introduce more innovative programmes in the next academic year.

More than 25% of students out of the selected 200 students are highly satisfied with the employability skills provided by the college, while 75% of students are satisfied. The Telangana Skills and Knowledge Center (TSKC) is working very hard in this direction. It was inaugurated on 08-02-2019 by Sri. Navin Mittal, IAS, Commissioner of Collegiate Education, and has a well-equipped lab with 36 computers and 01 projector. Many activities were undertaken to promote employability skills and job opportunities, like the Awareness Programme on Opportunities in Visual Effects and Graphics by Rotomaker Academy of Visual Effects, a Pre-Assessment test by Sona Yukta for online assessment Hire Mee services, campus recruitment drive by Chamarth Group, etc. The IQAC has decided to intensify its efforts through the TSKC in providing employability skills for the next academic year.

Career guidance and counseling services provided by the college are satisfactory as per the feedback given by the student community. More than 75% of students have given positive response regarding these services. During 2018-19, a number of programmes were conducted to make students aware of career opportunities. Similarly, trainings and workshops were conducted to help students develop employability skills, like the Awareness programmes conducted in association with ICICI DISHA Trust, Promize IT Services for women students, the workshop on

Mushroom Cultivation by the Department of Botany, the workshop on Globalization and the Hospitality Management conducted jointly by the Department of Commerce and the Department of Social Sciences, and CRT classes for the final year students. However, the process of providing career guidance and counseling should be revised further for the next academic year to make the student community more capable and helpful to society.