



B.J.R. GOVERNMENT DEGREE COLLEGE **Vittalwadi, Narayanaguda, Hyderabad**

STUDENT GRIEVANCE REDRESSAL COMMITTEE

B.J.R. Government Degree College is committed to addressing all issues related to student welfare and well-being. Therefore, a Student Grievance Redressal Committee is constituted for the benefit of the students of the college. It is a statutory committee to look into the grievances and complaints lodged by the students and to arrive at inferences for recommending remedial measures. The Committee consists of five members and is led by the Principal, Dr. P. Balabhaskar.

S. No.	Name of the Member	Designation
1	Dr. P. Bala Bhaskar Principal	Chairman
2	Smt. T. Geethasree Assistant Professor of Political Science	Convener
3	Smt. M. Lakshmi Neelima Assistant Professor of English	Member
4	Dr.T. Rajashekar Associate Professor of English	Member
5	Sri Pandarinath Lecturer in Economics	Member
6.	Sri M. Anandam Record Assistant	Member

Objectives of the Committee :

The main objectives of the committee are as follows:

- To examine the issues and the complaints raised by the students which disturb the learning process of the students.
- To address issues related to student to student relationship, student to teacher relationship and student to non-teaching staff relationship.
- To encourage the students to lodge their grievances, freely and frankly, without any fear.
- To collect and examine the complaints/grievances/suggestions put by the students on academic, administrative, infrastructural and any other matters.
- To encourage students to follow moral and ethical values in order to build good character.

Scope of the Committee :

The Student Grievance Redressal Committee will receive grievances in writing from the students about any of the following matters:

- Academic Matters
- Administrative Matters
- Other Matters- The committee will also examine the grievances related to student welfare which do not come under the above categories

Procedure of the Committee :

The committee will follow the following procedure:

- On obtaining a written grievance/complaint, a meeting of the committee is convened by the Principal to look into the matter.
- If the names of the students are mentioned in the complaint, they will be called for an explanation. Otherwise the committee will conduct an enquiry into the matter.
- If there is any merit in the complaint, the committee will recommend appropriate measures for the redressal of the grievances within three days of receiving the grievance.

Actions of the Committee

- The recommendations made by the committee will be discussed by the staff council and appropriate measures will be initiated to redress the grievance.
