



**GOVERNMENT DEGREE COLLEGE, PATANCHERU,
DIST - SANGAREDDY.**

GRIEVANCE REDRESSAL POLICY

Government Degree College, Patancheru is a government institution functioning under administrative control of the Commissionerate of Collegiate Education. The college adheres to all rules, regulations and procedures mandated by regulatory authorities. All institution level mechanisms are instituted to ensure functioning of college in a democratic and transparent manner ensuring quality services to stake holders. In this process, if any of the stakeholders, especially students and employees have any grievance relating to their rights they should be facilitated to get the grievance redressed.

In this context, the college adopts the Grievance Redressal Policy in the light of which the grievances will be resolved.

Mechanism:

- Institution-level Committees comprising staff is constituted for every academic year as institutional mechanism to facilitate resolving the grievances in befitting manner as per the rules, regulations and procedures in vogue.

Committees:

- i. Grievance Redressal Committee
- ii. Women Empowerment Committee
- iii. Internal Compliance Committee
- iv. Anti- ragging committee

Compliant Procedure:

- Students and faculty lodge compliant to the committee concerned regarding their grievance or any complaint lodged with the Principal shall be forwarded to the committee to look into the issue and initiate appropriate action
- The committees shall be proactive and hence conduct activities to create awareness among students and staff on issues/aspects relating to their committee.

Process:

- The meetings of the committees are convened by the Coordinator of the respective committee. The committees look into the compliant and initiate appropriate action.