

## GRIEVANCE REDRESSAL CELL ACTIVITIES

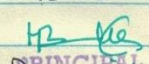
Minutes of the Meeting. 20.8.2019

Grievance Redressal Committee Meeting.

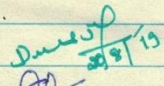


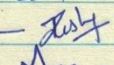
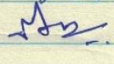
Grievance Meeting was conducted in the College under the chairmanship of the Principal Dr. H.R. Anita to discuss about the grievance raised by the students. The grievances raised by the students were ↓

- 1, Provision of Drinking water [Repair of R.O. Plant]
- 2, Cleanliness of class Rooms
- 3, Untidyness of Wash Rooms.

Requested the Principal to ~~make~~ repair the R.O. Plant further the attendees to clean the wash room & class room regularly, and also to keep water in Bathrooms.

  
PRINCIPAL  
N.M. Govt. Degree  
College JOGIPET

Committee Members.

Dr. E.K. Dorcas Joy   
K. Sreepriya   
L. Saritha Rani   
T. Reshma Devi   
S. Saxman 

⇒ steps taken for the Complaints:-


Time taken for the Grievance redressal was 7 days for the repair of the R.O. Plant. The attendees were instructed to clean the washrooms & classroom regularly. Students felt happy for the steps taken for the complaints.

## For the Academic Year 2019-20

### **GRIEVANCE REDRESSAL REPORT:**

The college has a grievance redressal cell and it undertakes the counseling and solving the problems that students are facing. The institution has anti ragging committee, Women empowerment Cell and Disciplinary committee which resolve the issues pertaining to sexual harassment. All the lecturers make academic and personal counseling at individual level. The problems related to academic matters are solved by lecturers personally. Personal and Psychological problems are also solved through counseling with concrete solutions. The Women faculty members are also involving in counseling process. Nearly 10-15 problems related to personal and academic problems are redressed every month.

During the year 2016-17 some of the fresher's brought the complaint about ragging in the college campus by II & III rd year students. The complaint was made by I year B.Sc students. The Principal and the Grievance redressal committee members conducted a meeting and redressed the problems successfully. Students are strictly warned and given proper counseling not to repeat the same. Anti ragging committee maintains the discipline in the campus. In the beginning of every academic year an interaction session is being organized under the supervision of Principal & faculty members to curb the ragging in the college.

  
Principal  
N.M. Chaudhary Degree  
College, JOGIPET